

Basic Needs Financial Supports Catalogue

Frequently Asked Questions



- Who created the catalogue?
 - The Basic Needs Work Group of the Hamilton Best Start Network identified several resources available to low-income families to help them with their basic needs. Many were unknown to providers and families. This led to the development of a resource that could provide information about income supports connected to basic needs.
- What is the criteria for including information in the catalogue?
 - The information available in the catalogue must be connected to income supports related to basic needs and for families with children 18 years or younger.
- How often is the catalogue updated?
 - The catalogue was printed in July 2016 and will be updated on an annual basis.
- How can I obtain more copies of the catalogue?
 - The online version is available at: hamiltonbeststart.ca/community-initiatives
 - To obtain copies of the printed version, send an email to beststart@hamilton.ca or call 905-546-2424 ext. 3010.
- How can I provide feedback on the catalogue?
 - To complete a short survey related to the catalogue, go to fluidsurveys.com/s/2016BasicNeedsCatalogue. Your feedback will help inform next iterations of this catalogue.
- The starting point for many supports listed in the catalogue begins with the completion of your income tax return. For information about free tax clinics in Hamilton, go to: cra-arc.gc.ca/tx/ndvdl/vlntr/clncs/hamilton-on-eng.html