



The Children's Aid Society  
OF HAMILTON

## Strategic Plan 2016 - 2021

**Overarching Goal:** Working as a unified system, in collaboration with our Ministry, provincial association, peer agencies and community partners, to improve the quality of services and outcomes for children, youth and families in our diverse communities.



**OUR VISION:** A community where every child is a gift to be valued, nurtured and kept safe.

**OUR MISSION:** The Children's Aid Society of Hamilton, in partnership with families and our community, is committed to the safety, protection, and well-being of children and the strengthening of families, while valuing diversity and promoting equity.



Priority:

### Our Children, Youth & Families

**Improve and protect the well-being of children and families**

- Improve the quality and consistency of service
- Increase permanency
- Focus on early help
- Improve ability to serve diverse people and communities



Priority:

### Our Staff, Foster Parents & Volunteers

**Support, appreciate and empower our staff, foster families and volunteers**

- Improve the competence and expertise of our staff
- Ensure our staff, foster parents and volunteers are informed and confident to do their jobs in a timely and competent manner
- Recognize and appreciate the important work staff, foster families and volunteers do
- Seek ways to enable staff to spend more time with children and families



Priority:

### Our Partners

**Build and strengthen partnerships**

- Build and strengthen our partnerships within our communities to meet the needs of children and families
- Collaborate and advocate on behalf of our partners to attract and retain resources



Priority:

### Internal Systems

**Work efficiently and effectively**

- Plan for the adoption and use of the Child Protection Information Network (CPIN)
  - Invest in technologies that meet the unique needs of staff and their work
    - Improve information / data sharing and reporting
- Ensure high standards of governance, accountability and transparency



Priority:

### Financial

**Responsibly steward, attract and consolidate scarce resources**

- Work within a balanced budget
- Ensure long term viability and sustainability
  - Increase alternative funding