

ANNUAL REPORT 2014-2015



OUR VISION

A community where every child is a gift to be valued, nurtured, and kept safe.

OUR MISSION

The Children's Aid Society of Hamilton, in partnership with families and our community, is committed to the safety, protection, and well-being of children and the strengthening of families, while valuing diversity and promoting equity.

Produced by the Communications & Development Unit of The Children's Aid Society of Hamilton

Editor: Stacey Birett

Creative design by Sims Advertising

LETTER TO THE COMMUNITY

The Children's Aid Society (CAS) of Hamilton has been serving the children, youth and families in the Hamilton community for 120 years.

Throughout that time there have been numerous challenges and obstacles but the agency has always remained diligently committed to protecting children, working with families to address concerns and ultimately ensuring that every child is given the opportunity to reach his or her full potential in a safe and nurturing environment.

During the last fiscal year, the Society has undertaken a great deal of work to strengthen community partnerships, develop modified programming and maximize the resources available to continue to provide optimum services to children and families in the Hamilton community.

As part of these efforts, the agency has been actively involved in working with children's aid societies across the province to develop a more global approach to child welfare. Work is underway in developing and implementing the Child Protection Information Network (CPIN) as a means of securely sharing information among CASs to improve practice.

Province-wide work has also been focused on implementing enhanced accountability measures for stakeholders and the community over the past year. Most recently, the Ministry launched its Performance Indicator (PI) website highlighting the first year aggregate report from Ontario's children's aid societies. Perhaps one of the most important aspects of the Performance Indicator release is public awareness. It is important that our communities understand the complex work undertaken in the child welfare field as staff work to address the safety, permanency and well-being of children and youth. In addition to providing insight to the community, PIs demonstrate the effective and fiscally responsible use of available public funds, and are just one additional measure of accountability and transparency by CASs in our ongoing work to achieve positive outcomes for children and youth.

The agency has also continued to execute its own accountability measures and is pleased with the consistent positive scores obtained from undertakings such as the Client Satisfaction Review and internal Service Department Audits.

While the Society will continue to implement accountability and transparency measures for stakeholders, as always, our primary focus remains on obtaining positive outcomes for youth and providing services to assist all children and youth involved with the Society to reach their full potential.

Great emphasis continues to be placed on encouraging academic success. Not only have we provided support in the form of tutors and mentorship but the agency strives to provide our youth with financial support as well. More and more youth are not only graduating from high school, but are continuing their education at post-secondary institutions. We are grateful for the tremendous support the Society continues to receive from community members and organizations, as well as the Grape Expectations Gala, in support of bursary opportunities for Crown Wards.

Just as pleasing as the growing trend of youth pursuing post-secondary education, is the ever increasing number of youth opting to stay involved with the Society after turning 18 and technically aging out of care. It speaks volumes to the work being undertaken by staff and the support being provided by the Society. We currently have well over a hundred youth who chose to maintain their affiliation with the agency after their 18th birthday.

Continued on page 2







Not only are Crown Wards maintaining their relationship with the Society and their child protection workers, many are actively advocating for other youth in care by participating on the agency's Youth Advisory Committee and the like-minded provincial advisory group. These committees provide a voice to youth in care, an opportunity to provide valuable feedback to children's aid societies and the opportunity for camaraderie.

As always, the agency continued to develop and expand on partnerships with community experts to meet the changing and diverse needs of children and families over the last year. The Society has maintained, developed, and strengthened relationships with professionals offering service to compliment the

Society's work in areas such as domestic violence, resiliency, early childhood health, child behaviors and addictions. The professional in-house support, education and availability have been instrumental for families in addressing agency concerns and improving family strengths and skills. As the new fiscal year unfolds and we have the opportunity to look back at the challenges and successes the Society faced, what particularly stands out is our agency's commitment.

We remain committed to the stakeholders. We remain committed to our volunteers and foster families. We remain committed to the children and families we serve. It is this commitment that will continue to see our agency flourish in the work we do to ensure the best outcomes for children and youth. We extend thanks to all of our stakeholders for your support and dedication to the Society. Together we will continue to positively impact our community.

Sincerely,

455

Dominic Verticchio, Executive Director

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Marg Bowman, President

2014-2015 BOARD OF DIRECTORS

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EVERY CHILD IS A GIF



INTAKE SERVICES

Intake Services responds to referrals of children alleged to be in need of protection. This service is provided 24 hours a day, seven days a week. When referrals are received outside of regular business hours, After Hours Emergency Services (AHES) staff respond to situations where children are thought to be at risk or in any other circumstance warranting emergency intervention. If a person has reasonable grounds to suspect that a child is, or may be in need of protection, they have a duty to report these concerns to the Society.

In many instances, referrals result in direct contact with children and families for the purpose of conducting a child protection investigation. Intake staff conduct investigations in accordance with a standardized framework, which guides the gathering and assessment of information and assists in making the critical decision regarding risk to the child. When the risk to the child is deemed significant, the family and children receive assistance through Family Services.

- Intake Services responded to 7,087 calls from the community about children's safety and well-being.
 - 2,760 of calls resulted in a child protection investigation of suspected maltreatment of children.
 - 755 referrals did not require a child protection investigation.
 In these instances, Society staff linked primary caregivers with other community services and provided follow-up as required.
 - After Hours Emergency Services received 9,603 calls regarding child protection concerns. AHES is a partnership between the Society and the Catholic Children's Aid Society of Hamilton to provide emergency child protection services outside of regular office hours including weekends and holidays.

VOLUNTEER SERVICES

Our team of 207 volunteers provided over 41,200 hours of their time supporting the children, youth and families we serve. Volunteer roles include tutoring, transportation, child care, clerical assistance, special event participation and mentoring.

- 21 children were matched with a Special Friend who provided ongoing mentoring and companionship.
- Our volunteer drivers travelled 1,825,548 kms transporting children and youth.
- 36 children and youth received academic tutoring through the agency's Homework Club.



CHILDREN'S SERVICES

Children's Services staff are responsible for ensuring the emotional, behavioural and developmental needs of children in the Society's care are met and arranging for any services that may benefit the child such as counselling, psychological assessments, speech therapy, etc. Staff ensure children who cannot stay in their own homes are provided with a safe, stable, and nurturing environment either for a short-term or long-term period.

- During the year, The Children's Aid Society of Hamilton cared for a total of 10,220 children and youth with 578 currently in our care. Of these young people, 380 are in the permanent care of the Society.
- At the end of the fiscal year, 167 foster and kinship families were providing stable and supportive homes to children and youth in the Society's care.
- The Society found caring, supportive and loving adoptive families for 35 children with 25 adoptions being finalized over the past year.
- 30 youth were provided with bursaries to assist with the cost of obtaining a post-secondary education.
- The Society provided continued support and financial assistance to 111 youth between the ages of 18-21 years of age through its Continued Care and Support For Youth Program.
- The Society continues to provide financial support for youth over 21 who are still attending post-secondary education. There are currently 28 young adults accessing this service.





FAMILY SERVICES

Family Services provides services and support to families experiencing difficulty with issues related to parenting and children who are in need of protection or support due to difficulties in the home environment. Children in these families may be residing in their own homes, with extended family or friends, or in foster care.

- Family Services provided support to 1,340 families relative to child protection concerns such as parental abuse or neglect, substance abuse, mental health, and a variety of other concerns that are identified as impacting a child's safety and well-being.
- Involvement with Family Services may be voluntary or court ordered. The agency is committed to working with families and children in a collaborative, voluntary manner whenever possible. In the past year, 78% of the families receiving ongoing services were doing so through a voluntary service plan.
- Through Kinship Services, a child who is unable to reside with his or her own family due to a protection concern may be cared for by members of the child's extended family or those closely involved with the child. At the end of the fiscal year, 98 children were living in 72 kinship service homes.

The Family Support Program

The Family Support Program supports families receiving ongoing agency service through two distinct components: the Family Visit Program and the Parent Support Program. Together, the programs accommodated 439 family visits.

- The Family Visit Program provides access visits for children and families in the Dofasco Family Visit Centre located at the agency. In total, 282 families engaged in family visits at the Centre with 231 of those visits being facilitated in the multifamily group area.
- 157 families participated in the Parent Support Program through 18 on-site visits and 139 in-home visits. In-home visits with a parent support worker occur during reintegration of the children, or where the parents and children can benefit from teaching to improve interactions or skills and thereby increase safety for the children
- 11 families receiving Parent Support Program services
 participated in the Safe Care Program, a new pilot project being
 assessed and monitored by the University of Ottawa and the
 University of Georgia. The Safe Care curriculum focusses on
 home safety, the parent/child relationship, and health issues for
 children. It is delivered over 18 sessions to families with children
 0-5 years of age who have identified neglect related concerns.

CONSOLIDATED STATEMENT OF OPERATIONS & CHANGES IN FUND BALANCES

for the year ending March 31, 2015

Revenue

Province of Ontario	\$46,527,793
Children's Special Allowance	1,752,023
Other Children's Aid Societies	319,697
Special Purpose Grants	249,144
Donations and Fundraising	188,623
Investment Income	86,069
Miscellaneous	608,445

\$49,731,794

\$48,483,607

7,301,878

2,307,397

\$9,711,545

Expenses

Client Services	\$39,364,851
Legal Services	2,296,965
Administration	6,572,647
Special Purpose Grants	249,144

Excess Of Revenue over Expenses before the following: Due to Province of Ontario	\$1,248,187
Balanced Budget Fund	(962,637)
Excess of Revenue over Expenses	\$285,550
Fund Balance	
Fund Balance April 1, 2014	\$9,425,995
Excess of Revenue over Expenses	285,550
Fund Balance March 31, 2015	\$9,711,545
Individual Fund Balances as at March 31, 2015	
Child Welfare Fund	\$(366,484)
Ontario Child Benefit Fund	468.754
	10-4

Capital Fund Private Funds.....

Auditors: Deloitte & Touche LLP

An audited financial statement for the year ending March 31, 2015 is available at the Society's offices upon request.

COMMUNITY COLLABORATIONS & IN-HOUSE SERVICE

The Children's Aid Society of Hamilton is proud of the diverse services it provides in collaboration with community professionals in order to meet the varied and ever-changing needs of the children, youth and families we serve. In some instances, these joint programs are delivered on-site by community professionals at the agency as outlined in the programs identified below. The Society extends thanks to all of its community partners, both on and off-site, for their continued support.

Choices and Changes Program

The Choices and Changes Program offers on-site consultation and support to individuals working with the Society who may be experiencing compromised capacity to parent and protect children due to alcohol and substance abuse. The program is facilitated by an addictions social worker from the City of Hamilton's Alcohol, Drug & Gambling Services who is on-site four days a week to deliver clinical assessment and consultation.

Front line workers play an integral role in the initial consultation. In working together, there is often a more wholesome discussion regarding the issues, which often translates into a more customized, meaningful treatment plan. The addictions social worker also provides training to front line staff with regard to addictions and appropriate interventions.

During the last year, 195 new referrals were made to the program, 150 initial consultations took place and 30 follow-up consultations were conducted, resulting in numerous referrals to addictions and other support programs within our community.

Developmental Consultations

Dr. Benjamin Klein is a Developmental Pediatrician, the Medical Director at Lansdowne Children's Centre and an Assistant Clinical Professor at McMaster University. Since October 2014, Dr. Klein has provided on-site developmental consultations for children in care and children residing with families working with the Society. While Dr. Klein's interest focuses primarily on children under eight years of age, he has been open to providing consultation regarding older children depending on the question or concern related to the child's developmental issue.

To date, Dr. Klein has provided 18 case consultations and completed Developmental Assessments for eight children. He has attended three school meetings with staff to provide advocacy, information and recommendations to educational professionals. In addition, Dr. Klein has participated in one trial by providing expert opinion regarding the identified child's needs for the future.

Parent & Adolescent in Conflict Program

The Parent & Adolescent in Conflict (PAC) Program is a family-focused, client responsive intervention for families in crisis and at risk of breakdown or harm because of parent/adolescent conflict.

The service provides immediate response to crisis situations for the purpose of: preventing escalation of conflict to the point of harm or family breakdown; stabilizing the family situation by intervening with both parent and adolescent; where necessary, creating a bridge to longer term support.

During the last fiscal year, 85 families received services through the PAC Program.

Health Babies Healthy Children Program

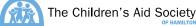
In partnership with Public Health Services, the Society continues to have a public health nurse on-site three days a week through the Healthy Babies Healthy Children (HBHC) Program to provide consultation, support and education to staff. Child protection staff work closely with the public health nurse and when deemed necessary, complete an HBHC screen to refer families for an In-depth Assessment Visit.

The on-site public health nurse is able to provide guidance and direction to staff and has been delivering child development training to all front line staff and protection supervisors at the agency.

Resiliency Facilitators

Since September 2013, two therapists from THRIVE (formerly known as the Child Abuse Council) have been providing on-site therapeutic support to children in care with the goal of promoting resilience. The role of the resiliency facilitators has focused on providing short-term intervention to children in crisis and in need of support. This can include trauma counselling, play therapy, guidance for identity issues, cognitive behaviour therapy or assistance in managing youth presenting with suicidal ideation.

The resiliency facilitators work collaboratively with staff, foster parents, caregivers and collaterals to help stabilize children who may be in crisis and/or in need of a targeted intervention in an effort to bridge the transition to a community children's mental health program. Since this program commenced, a total of 63 children have benefitted from support which has helped to stabilize placements while promoting resilience during a time of crisis.



Violence Against Women

The Society continues to partner with Interval House Hamilton, a local women's shelter, to provide clinical consultation with women who have experienced domestic violence. Two days each week, a violence against women counsellor from Interval House is on-site at the agency for the purpose of meeting together with child protection workers and women they are working with. Supports, interventions, and case planning are developed through these joint meetings.

Last year, 165 women were serviced through this program translating to service for 309 children, the majority of whom reside in their home with their mothers.



A PROFILE OF GIVING

The Children's Aid Society of Hamilton extends heartfelt thanks to all of the individuals, businesses, organizations and schools who so generously contributed to the Society during the past year. On behalf of the many children and youth who have been touched by your kindness

THANK YOU!

\$5,000 - \$20,000

Charity of Hope CHML Y108 Children's Fund Employment Hamilton Hamilton Spectator Summer Camp Fund at Hamilton Community Foundation Robert & Ann Glass W.L. Carpenter Memorial Fund at Hamilton Community Foundation

, White Rabbit Child Care Centre Ltd.

\$1,000 - \$4,999

ANDO7 Consulting Ltd. / Glen Steeves ArcelorMittal Dofasco Around the Bay Road Race Big Sisters Bridge Club Blue Line Taxi Campbell Mihailovich Uggenti, LLP Alan & Marlies Clark D.D. Focus Inc. Direct Electric Corporation

Fraser Watkins & Reid Financial Consultants Generation Youth Specialized Foster Care Good Shepherd Centres Hamilton East Lions Club J.K. Counter Tops Ltd. Milestone Foster Homes Mohawk College, School of Human Services Nationwide Appraisal Services Inc. Pearson Dunn Insurance Inc. **RBC** Foundation Samuel, Son & Co., Limited Alex Sims Sims Advertising Spectrum Foster Care Services Inc. Thermec James Wood Brenda Yates

\$100 - \$999 A & A Exhaust Systems Thomas Adams

Jane Anderson B & G Multi Services Anne Bain Joan Balinson Sue Baptiste Elizabeth Beader Allan Behan Duncan G. Bell BMO Hamilton (Bay Street Branch) Anne Bono Jim & Margaret Bowman Donald E. Bradford Helen Brink Angela Bruzzese Greg Button Durk & Margery Bylsma Paul & Tammy Cachia Carmazan Engineering Carpe Diem Karen Cerello Allan & Dorothy Chalmers



INSPIRED

John Chisholm Shawn Chisholm Christy's Gourmet Food Inc. CIBC Commercial Banking Gail Cipriani Murray & Joanne Clarke Bill Cooke Jeffrey Corrin Stephen F. De Wetter Derek E. Wilson Professional Corporation Cathie deVries Anthony Di Silvestro **Dignity Memorial Funeral Homes** Vanessa Dubois Eastern Residential Services Inc. David & Mary Eden Sarah Eves Ed & Shirley Felbel Ida Ferrelli Enrico Floriani Theresa Flynn-Purchase

Eva Freeman Fresh Start 4 Youth Services Inc. Heather Gardner GeoDigital International Inc. **GPAir Limited** June Graham Hamilton Police Service Hamilton Police Service, Project Concern Marion Harrison Dorothy M. Holmes Rita lannuzzi Rev. Victoria Ingram Peter Jensen Thelma Johnson Stan & Cathy Keyes Janice Kinrade La Bakeri Mary Lewis Jodie Licata Life Center Foster Homes Inc. Gareth Llewellyn

Brenda Lounsbury Diane Love Derek & Marnie Lynn Sylvio & Noelene Mainville Mary Lorraine McFadden Jennifer Mercanti, Wellness Wins Corporation Mercedes-Benz Canada Inc. Nick & Ingrid Merola Millcraft Construction & Renovations Inc. David & Nancy Morley Brian & Anita Mullen Ernest Nash & Karin McDonald New Horizon Homes Order of the Eastern Star, Edgemont Chapter No. 127 Frank & Anita Palermo Ronald & Donna Picklyk Pioneer Group Inc. Nancy Pollock Brunella Pontillo Tim Pope & Marci Vernon Snezana Popov



A PROFILE OF GIVING

Martin & Ruth Renters Retired Women Teachers of Ontario, H-W RH Travis Inc. Mike Miski, Royal LePage-Niagara **Real Estate Centre** Crispin & Anna Sant Jennifer Serre Mike & Karen Shea Karen Sherratt Risa Shuman **Ruth Simmons** Janice Simser Jenna Smith Karen Smith **Bill Sorley** Greg Spadoni St. Luke's Roman Catholic Parish & Community Michelle St. Pierre Al Straitton

Nick & Lelita Tarantella Michelle Taylor Tracey Telfer Thermec Rachel Threlkeld Elizabeth Tilson Joseph Trombetta, Titan Mortgage Group Toronto Bicycling Network Inc. Bruce Treacher Dr. Thomas & Barbara Tweedie David van der Woerd Ben & Chris Ventresca Fernando Ventresca Fran Vickers Kathy Wakeman Wentworth Metal Recycling Lois Wildish Yixin Zhang & Lifu Song

Up to \$99

Shirley Arberg Cedric & Cynthia Arnold John & Josephine Ascrizzi Joseph & Maria Baiardo Sarah Bouma Tracey Brown Wenonah Campbell Karen Cosier Charlie & Karen Criminisi Deborah Da Silva **Evelyn Dearsley** Ronald Deveau Art Dyck Dr. Ralph Epstein David & Corinne Ethier Hazel Flynn Friday Night Early Birds



THANK YOU FOR YOUR SUPPORT



*ECM is now referred to as Continued Care and Support for Youth (CCSY). This program provides continued Society support and financial assistance to youth as they age out of care. In order to be part of the program youth must be in school or employed and connect regularly with CAS staff while maintaining identified criteria for support.



The Children's Aid Society of Hamilton has helped me to achieve numerous goals and has assisted me in achieving my current success. The Society provided me with the stability that I needed while in school. I received both financial and emotional support during these stressful years. Financially, I received numerous bursaries/grants as a result of the adversities I faced while growing up. This decreased my financial burden significantly and encouraged me to stay in school.

The Society also assisted me in further developing my independence. This was done by slowly assisting me less and less as I was 'aging out' of care. This made the transition to 'adulthood' less of an obstacle. I feel that the support is much needed for youth at risk. I was overjoyed when I heard that the CAS now gives ECM to youth over the age of 18 while still in school. When I was reaching that age I did not know what I was going to do. I was even unsure whether or not I would be able to finish school as I was going to have to work a lot more to support myself. As a result of ECM I was able to focus on my goals and finish school instead of worrying about making enough money to pay for all my bills/food/etc.

Now, I'm a full-time registered nurse and I love my job. I was even nominated for a nursing excellence award in my first year of nursing! I've definitely found my calling; I wouldn't have been able to do that without the help of the CAS. I now own a house and was even able to go on my first vacation! I am truly grateful for everything that the CAS has done for me and I would not be where I am today without the assistance that I received.



Hi, my name is Christine and I currently work as a Project Coordinator for the Rail Corridor Management Office in GO Transit. I am incredibly successful and have to thank The Children's Aid of Hamilton for giving me a second chance.

My biological mom has Socio-Effective Disorder and is developmentally delayed. If the CAS hadn't intervened when I was five years old, I probably wouldn't have had the opportunities that I did to be as successful as I am now. I was taking care of my little sister and know that I probably would have dropped out of high school to help take care of my family.

Growing up in the CAS wasn't always easy, you can get made fun of or feel unwanted. But I had two amazing workers that always made me feel like I was important. They made sure I was given plenty of opportunities from after school programs to tutoring to summer camp.

My first job experience was to be a group leader helper with the weekend groups. It taught me independence and leadership. These are two skills that have helped me get so far today. I have given presentations for the president of my company and have been a strong leader for the introduction to a web mapping component for Metrolinx.

If it wasn't for the student bursaries and support for youth after care, I probably could not have attended university and would not have left with the reduced debt. It also took a lot of stress out of having to work full time while in school to afford it. Growing up as a foster kid isn't anyone's dream, but it did save me from not achieving mine.





A PROFILE OF GIVING

Sheila Garrett Ken Guzzo Sarah Hagens Marlene Hall Paul Hanover Lorraine Horodecki Alexander Hunter Lenny & Kathy Ippolito Edwin & Margaret Janack Edwin Johnson Donna Johnston Bonnie Jung John & Hilary Kaler Jane Kappele Kim Kelly Carolyn Kinsley John & Patricia Korkoian Mary Krochak L & A Financial Group Margaret Lomotan Dr. William Mahoney Tina Mair William Malcolm Dr. Glenn Alan Mallory Lorraine Marshall Pamela Marshall Sam & Lora Mattina Jean Mayne E.J. & Joelle McDonald Pat Miller Sandra Moll Alexander Monaco Tony & Cecile Monaco Linda Monteith Michael & Giulia Morosin Roberta Murray Dan & Laura Palango **Brittany Phillips** Keeley Powell Mike & Marianne Raso George Rodwell & Leanne Guzar Joan Rogers

Dianne Russell Mike Russo Elizabeth Scarlett Linda Shelton Kathleen Shields Patty Solomon Lee & Elaine Stitt & Family Ada Tang TD Canada Trust, Queenston Road Brenda Vrkljan Lucy Watroba Vivian Waye Lisa Wolfe

Gifts in Kind

4th Course Bistro at Copetown Woods A-1 Delivery Neda Abedian Ancaster Community Services Baci Ristorante Beyond the Batter Lindsay Bannon & Family Jeanne Barbadoro Be Yoga & Wellness BMW Gregg, Budds BMW Hamilton Nancy Buschert Ida Calzonetti & Family Lois Campbell Nancee Campbell, Nancee's Travelling Table Canadian Tire. Waterdown Corey Capretta Carmen's Banquet Centre Carole & Roy Timm Photography Carpenters Union Hall Local # 18 Zachary & Taylor Carr & Family Cavallo Nero Central Valley Winery Chris, Cheryl & Ciara Chorney Gail Cipriani City of Hamilton - Legal Services Dept. Eve & Krystal Clark Douglas Clifford

Coca-Cola Bottling Company Frank Commisso **Constellation Brands** Deborah Cook Corpus Christi Catholic Secondary School Susan Cowie Shannon Crocker The Cumis Group - Business Process Innovation The Cumis Group - New Business Underwriting Jennifer Danso Lynda Dean Jeannine Demers Stephanie & Troy Densmore-Farnworth Anna Donato Dr. John Seaton Elementary School Cameron & Erin Duncan Anne Dwyer & Andrea Phair Edge Imaging Edson Packaging Machinery (2007) Ltd. Cathy Emick Alexander Endler-Phillips Adaljiza Escano F & C Food Importing Barry & Jennifer Finlayson Theresa Flynn-Purchase Fortinos, Eastgate Square Fortinos , Fiesta Mall Fraser Watkins & Reid Financial Consultants Erin Freeburn Danielle Fry Fun Photos Robert & Ann Glass **Glendale Secondary** Ethan Goldberg & Family Peggy Goodacre GoodLife Fitness Grand River Enterprises Green for Life Environmental Corp. Christine Gudas-Murphy Hair Resort Hamilton Bulldogs Hamilton Centre Probation & Parole Office

Hamilton Street Railway (HSR) Hamilton Tiger-Cats Football Club Hanley's Anita Hayes Maria Hayes Matt Hayes Healing Path Ryan Heerschap Elise Hoernke Homes by John Bruce Robinson Horizon Utilities Corp. Lesley Horrobin Hotti Biscotti Karen Hudecki Nan Hunter India Village Restaurant J.R. Jones Electric

Tamara Jackson Margaux Janes Mimi Jespersen John Crane Canada Inc. Louise Jorgensen Mike & Sue Jurashtchuk Rubina Khitab Anne Kittler Kobo Inc. KPMG Krinos Food Canada Ltd. La Bakeri La Piazza Allegra Laurentide Kitchens & Bath Learning Curves Josh & Lindsey LeBrake Tom & Maria Lee

Mary Lewis Lifetime Health & Fitness Limitless Promotions Lionshead Pub Little Ray's Reptile Zoo Dr. Michael Loreto Elise Loreto Richard & Carol Loreto Mary Lucas Angie MacDonald Milissa Majic Patrick Maloney Maple Leaf Sports and Entertainment Phyllis Marcotte Madu Masco Juliana McConnell Mickey McGuire's Cheese Shop



TRIBUTE GIFTS

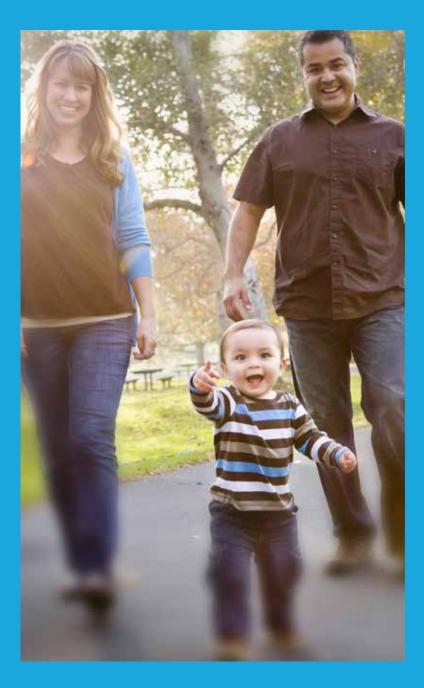
In Memory: Bruce Harmsworth Christopher McCartney Irene Palango William Quinn

McMaster University, BHSc Program McMaster University - Foundation for Medical Practice Education McMaster University - Human Resources Service Centre Michael Walker Media Group Michelangelo Event Venue & Conference Centre Michael & Wendy Mihailovich Johnathan & Laura Miles Dr. Michael & Anne Mills Stacy Mitchell Amanda Moffatt David & Nancy Morley Ann Morlok Nella Cutlery Nellie James Gourmet Food to Go John & Sharon Newman Niagara College Teaching Brewery Niagara College Teaching Winery Nicholson & Cates Limited Nickel Brook Brewing Co. One Duke Ontario Trial Lawyers Association Ronald & Janet Ouwehand Pane Fresco Parkermanns Fine Tea Co. Alice Marrie, PartyLite Pelee Island Winery Philip Perioris Petz-DiFelice Holdings Domenic & Mary Pirrone Pondview Estate Winery Promotional Source Robin Provan Gina Putland Quad Graphics Bevin & Anne Rae

Tricia Rae Redwave Commerce **Reif Estate Winery** Reliance Home Comfort Rexall - Rymal Road East Jennifer Ribeiro Shannon Robertson Paull Rodrigue Glass Artist Roma Bakery & Deli Julia Ross Insurance - Team 2 Janice Sabine Wayne & Robin Sanderson Maureen Sawyer Diana Scime Scotiabank - Waterdown Scotiabank - Westdale Mike Seabrooke Mike & Karen Shea Nada Shokry Dara Siklyovan Gary & Janet Sims Sims Advertising Skyway Connection Chorus Diana Sneath St. Joseph's Hospital - 7th Floor, Kidney Program St. Joseph's Healthcare - Respiratory Therapy Dept. St. Luke's Roman Catholic Parish & Community Ashleigh Steele Strewn Inc. Larry & Brenda Stricker Studio Technique **Caitlin Sturgess** John Swiergosz & Sandra May-Swiergosz TD Canada Trust, Queenston Road Thai Elephant Cuisine The Express Italian Eatery The Hamilton Spectator The Morgan Investments Group The Offord Centre for Child Studies Rebecca Thornborrow TimberMart Sharon Tingey Torsub, Centron & Baja Franchise Services Liezanne Vaccarella Jocelyne Vaillancourt Jason, Ainsley & Sadie Vanveen VIA Rail Canada Inc. Vibrant Graphics Vineland Estates Winery

Wacky Kutz for Kidz Walker Environmental Group Walt Disney World Co. Victoria Walzak, RBC Wealth Management Wentworth Metal Recycling Blake & Colleen Williams Willow Hair Salon - Kim Adams Cindy Wilson Charles & Cori Wiseman & Family James Wood Jim Wood Amanda Woodruff Wrapped In Graphics Colleen Wray & April Hoyt Mike & Shelley Zajczenko Greg & Deb Zubcic & Friends Marlene Zywina







The Children's Aid Society of Hamilton Poscor Centre for Children & Families 26 Arrowsmith Road, P.O. Box 1170, Depot 1 Hamilton, Ontario L8N 4B9 • 905-522-1121 www.hamiltoncas.com Charitable Business No. 11885 2136 RR0001

A French version of the Annual Report is available upon request.